

GPX Viewer - Podpora #62

error download maps

08/03/2021 09:06 PM - Anonymous

Status:	Vyriešená		
Priority:	Normálna		
Assignee:			
Category:			
owner-email:	jeanftanguy@gmail.com	OS version:	Android 11
Device model:	Redmi not 9 pro xiaomi	App name and version:	god viewer pro latest
Description			
Not able to download map from Quebec, max I can have is 40% and error. I trie 10 times....			

History

#1 - 08/04/2021 07:25 PM - Tomas Vajda

Hello, thank you for contacting us. Maybe there is problem with stability of internet connection on which you are downloading this offline map data. We recommend you using connecting to wifi when downloading big data. Also please, try when downloading offline map for Quebec only check "Vector" data. Then if it will successfully download it, check only "Normal" and after downloading "Normal" try check only "Contour".

#2 - 11/01/2021 03:14 PM - Tomas Vajda

- Status changed from Nová to Vyriešená

Expired due to inactivity.